Pak-Qatar Family Takaful Ltd.

Complaint Form

Annex - 10

Plan No		**CNIC No:**
Participant Name	Last: Middle: First:	
Telephone	Cell:	Land Line:
Best Time to Call		

Is the Complaint About

… Branch Office Staff
… Head Office Staff
… Other_____(Please Specify)

Please Describe particulars of the person involved (If known)	Name	
	Designation	
	Address	

Have You Discussed the matter with a staff member:

… Yes
… No

If Yes When:	
Who Dealt With	
What was the result	

Please Give detail of the complaint and the outcome you are seeking (you may attach documents to this form)

Date:

Signatures: _____

You may email this form to iftakaful@pakqatar.com.pk or mail it to

Manager –PBS
Pak-Qatar Family Takaful Ltd.
102-105, Business Arcade
PECHS Block 6
Shahrah-e-Faisal
Karachi
021-111-(Takaful) 825-238